

FERMANAGH & OMAGH DISTRICT COUNCIL
IMPROVEMENT OBJECTIVES 2023/2024
PROGRESS REPORT

Reporting Period 2: 1 October 2023 until 31 March 2024

Improvement Objectives	A 04! 0		Overview of pressures of veer end
	Actions		Overview of progress at year end
IO1 We will protect the environment and improve its sustainability	IO1 A1		Progress has been achieved towards this Improvement Objective during the 2023/24 year across both agreed actions.
	IO1 A2	support Energy Management	The publication by DAERA of Public Body Reporting Technical Guidance in relation to the requirements of the Climate Act (NI) 2022 was delayed and this strand of work has therefore been carried forward to the 2024/25 year. Development and implementation of the Energy Management Plan has enabled Council to better understand and work towards reduced energy consumption, embedding sustainable behavioural change. The focus in 2024/2025 will be to progress towards further implementation and more widespread ownership of the necessary changes.  Climate Action has been identified as a key priority in the new Corporate Plan 2024-2028 and a related Improvement Objective will carry over to the 2024/25 financial year with a focus on waste transformation, energy management of our estate and changing environmental behaviours.
IO2 We will work in partnership to tackle disadvantage, with a focus on reducing poverty to ensure our people have equal access to opportunities	IO2 A3	Progress the development and implementation of an Anti-Poverty Strategy and Action Plan  Implement targeted interventions to support the most vulnerable in our society	During the 2023/2024 financial year, work on development of an Anti-Poverty Strategy and Action Plan continued through the establishment of a Working Group and engagement with those with lived experiences locally. A draft Strategy has been developed and it is anticipated that this will be finalised and agreed following consultation early in 2024/25, although significant work on delivery of anti-poverty actions was completed in year. For example, in December 2023 FODC appointed a consortium of local organisations to deliver a programme of wraparound and financial support for households in the district experiencing, or at risk of, food poverty.  Tackling poverty and disadvantage is a priority identified in the new Corporate Plan 2024-2028 and will be carried forward to the Improvement Plan 2024/25. The cost-of-living crisis continues to affect many, and there is an increasing issue with debt as our residents' struggle to deal with rising costs.  The focus in 2024/2025 will be to progress further with the strategic approach to tackle poverty and ensure targeted interventions are progressed.

IO3 We will work to accelerate economic recovery and job creating, enhancing skills and providing opportunities for sustained employment	IO3 A5	Promote uptake of entrepreneurship and business start-up activity	Some elements of this Improvement Objective have been carried over into next year as it is recognised that the historically high levels of economic inactivity continue to be a challenge for the district and this has been identified as a priority in the new Corporate Plan 2024-2028.
	IO3 A6	Embed the implementation of the new Planning Portal and improve processing times for major and local applications	The Northern Ireland Business Start Up Programme (NIBSUP) ended in September 2023 and was replaced with the NI Entrepreneurship Support Service (NIESS) marketed as 'Go Succeed'. Targets were achieved in the period April to September on the NIBSUB prior to its completion
	IO3 A7	Establish the new Rural Economic Accelerator Programme (REAP) to support economically inactive people across the districts of Fermanagh and Omagh	In land use planning, the new Planning Portal is now operational and processing times for major and local applications have improved throughout 2023/2024, with targets for local and major applications of 15 and 30 weeks being met in the latter quarters of the year.  The new Rural Economic Accelerator Programme (REAP) was launched on 05 October 2023 and is starting to have an impact with improving participant numbers. This work has been carried over into the new PIP 2024/2025 in terms of a continuing focus on improving employability levels in the district.

## RAG STATUS OF ACTIONS/ BEST IDEAS IN PROGRESS REPORTING PERIOD 2 (1 October 2023 until 31 March 2024)

GREEN: On target for delivery within the timeline/cost/deliverables identified

AMBER: Some doubt as to the delivery of the best ideas within the timeline/cost/deliverables identified RED: Best ideas is unlikely to be/will not be delivered within the timeline/cost/deliverables identified.

**GREY:** Not applicable in reporting period

Black: Not updated in quarter

KEY: IO - Improvement Objective; S- Strand

On target	Issues identified	Unlikely to be delivered	Not applicable in reporting period	Not updated in reporting period
Reporting Period 1:	Reporting Period 1:	Reporting Period 1: Number	Reporting Period 1:	Reporting Period 1:
Number of best ideas - 29	Number of best ideas - 2	of best ideas - 0	Number of best ideas - 6	Number of best ideas - 0
Green: 78.4%	Amber: 5.4%	Red: 0/0%	Grey: 16.2%	Not updated: 0/0%
Reporting Period 2:	Reporting Period 2:	Reporting Period 2: Number	Reporting Period 2:	Reporting Period 2:
Number of best ideas - 32	Number of best ideas - 0	of best ideas - 3	Number of best ideas - 2	Number of best ideas - 0
Green: 86.48%	Amber: 0%	Red: 8.10%	Grey: 5.42%	Not updated: 0.0%

Ref code and Action	Best ideas	Timeframe	Achievements	RAG Status by Period		1		1		Evidence and Comments	Further actions required
				RP1	RP2						
IO1 A1 Implementation of Climate Change Action Plan Restore, Revive, Thrive	A1.1 Prioritisation of Actions in Climate Change Action Plan	All Year	New Climate Projects Officer appointed to progress the review of the Climate Change and Sustainable Development Action Plan 2021 - 2024.		1	Report to ES Committee in March 24 identified six key focus areas with 61% of related actions assessed as 'green'.  Further update on the Climate Change and Sustainable Action Plan 2021 - 2024 to be completed and agreed by September 2024.  Paper G Appendix 2 (Evidence submitted)  Environmental Services Committee	This strand of work has been carried forward to PIP 2024/2025. The focus will be on the development of an updated Climate Action Plan to support the Council meeting its target to become a Net Zero Council by 2040.				
	A1.2 Carry out a review of Performance Measures in Climate Change Action Plan in line with FODC Outcomes Based Approach to	All Year	Meetings held with Climate NI and FODC Emergency Planning Team to progress.		1	Review of measures to be undertaken in the next reporting period.  Paper G Appendix 2 (Evidence submitted) Environmental Services Committee  Advice from Climate NI available in email format (on request)	This strand of work has been carried forward to PIP 2024/2025.				

agree reporting				Restore, Revive, Thrive _annotated with	
framework and				adaptation actions.pdf	
measure impact					
A1.3 Progress a data development agenda to support Climate Act public body legislative responsibilities at Population and Performance level (including benchmarking legislative requirement)	Completion RP2	Responded to consultation and awaiting outcome from DAERA.  Consultation response taken to Environmental Services Committee on 6 September 2023.	2	Climate Change (Reporting Bodies) Regulations (Northern Ireland) 2024 – regulations are due to come into operation in early May 2024.  DAERA's preparation work will then commence on the codesign of technical guidance. This includes a reporting template, development of an online portal and development and provision of training, to help public bodies meet their reporting duties.  DAERA's letter (Evidence submitted) 12 April outline above.	Although significant preparation has been progressed to enable the Council to be prepared for public body reporting, there has been a delay in the Climate Action Reporting regulations being published by DAERA.  10 environmental corporate measures have been adapted from the Climate Change and Sustainability Action Plan and have been taken forward and will be used across our environmental pillar to monitor progress moving forward. The agreed measures are aligned to the priorities identified in the new Corporate Plan 2024-28.  This strand of work has been carried over into PIP 2024/2025. It is anticipated when strategic guidance is available that further progress on this area of work will be enabled.  DAERA's technical guidance to be included in future data development agenda.
A1.4 Progress a Waste Transformation Project to transform Council waste services from a current state to a future desired (more efficient, effective, and impactful) state with key outcome of sustainable waste management	All Year	Updates on Waste Transformation, including review of refuse collection (Task and Finish) presented to CLT in November 2023, January 2024 and March 2024.  Meetings of Refuse Collection Working Group (review of Task and Finish) ongoing with six meetings held since beginning of January 2024 and further planned.  Establishment of an Elected Members' Waste and Recycling Working Group agreed. Terms of Reference for group presented to January 2024 CLT meeting and	2	Waste Transformation and Task and Finish related reports available.  Engagement with DAERA – responses available upon request (Decision Time, Environmental Services Committee).  Focus Group Flier	Significant progress has been demonstrated at year end and this strand of work will be carried over into PIP 2024/2025.  We will continue to progress the review of Task and Finish, progress meetings of established Elected Members' Waste and Recycling Working Group and continue to engage with DAERA on forthcoming consultations and submit a response to 'Rethinking our Resources' consultation.

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	services that		agreed at March 2024 Environmental			
	contribute to Net		Services Committee. Monthly meetings timetabled April to			
	Zero Council		•			
	perations by		September 2024.			
20	2040 and a Net	_	E			
Z	Zero District by		Engagement with DAERA ongoing in			
	2042		relation to changes to waste			
			management including responding to			
			related consultations (Draft Producer			
			Responsibility Obligations (Packaging			
			and Packaging Waste) Regulations,			
			Digital Waste Tracking, rethinking our			
		r	resources ongoing etc.).			
		F	Following an application for funding			
		F	FODC was chosen as a test bed for			
		F	Phase One of the SBRI pilot. FODC			
		V	was involved in a pilot project funded			
			by DAERA, SIB and NILGA to scope			
			the use of persuasive technologies, to			
			ncrease the quantity of recycled			
			nousehold waste and improve the			
			quality of recycling by reducing			
			contamination. A focus group with the			
			four suppliers involved was held 7			
			February 2024 to gain feedback from			
			residents on their proposals. FODC			
			staff are in continuous engagement			
			with suppliers and stakeholders as			
			the project develops. Presentations			
			on the final proof of concept are being			
			neld on 11 April 2024.			
		'	ield Off 11 April 2024.			
^	\1.5 Implement On	going	Coordinated Climate team –	3	Social modia statistics (Evidence	This work will continue to be taken
		0 0	Environmental Education activities	3	Social media statistics (Evidence	
	environmental				submitted)	forward as part of the core work of the
	and climate		oromoted via		Springtime Saturday – frogs received	Climate Change and Sustainability Team.
	educational		climate@fermanaghomagh.com		the highest level of engagement.	
a	activities and	E	email.		and the second to the second the	
рі	promotional	_	The Olimete to a be been direct		60 school visits to 1833 children.	
Ca	campaigns and		The Climate team has been actively		Co control violes to 1000 officials.	
	environmental		engaging with various demographics		Nine community group talks with four	
	mprovement		through a range of educational talks,		public events engaging with at least 220	
	nitiatives in the		workshops and events aimed at		people directly.	
			promoting environmental awareness		people directly.	
CC	community		and action between 1 April 2023 and		Five Ferent Cabacle were supported by	
			31 March 2024.		Five Forest Schools were supported by	
			This included engagement with over		31 March 2024.	
			3,460 children from 87 schools,			
		S	summer scheme visits and 2,469			

				T 11 Di	
	people from the Community and Voluntary sector.			Two No Dig workshops were provided to schools within the district by 31st March	
	Voluntary Sector.			2024.	
				202	
				Environmental Youth Voice event was	
				attended by approximately 50 pupils	
				from four schools.	
				12 groups, which included 611	
				volunteers, were provided with litter	
				picking equipment.	
				81 groups, including 1038 volunteers,	
				registered on Keep Northern Ireland Beautiful (KNIB) Adopt a Spot.	
				beautiful (KNIB) Adopt a Opot.	
				472 volunteers registered on the Litter	
				Champion Scheme.	
				40 a seed of the or the Community and	
				19 people from the Community and Voluntary Sector attended a Best	
				Practice Visit to Incredible Edibles,	
				Cloughmills learning about horticulture,	
				reducing food waste and community	
				development principles.	
A1.6 Upskill our Ongoing	The Climate Team continue to upskill	4	1	Targeted messaging for staff on	
workforce on	the workforce on Climate Change and			resource efficiency, e.g. new recycling	
climate change	Environmental Action through ad-hoc			bins on staff intranet.	
and encourage a	promotions when the				
culture of	need/opportunity arises and			HR procured new on-line training forum	
resource	engagement with the Climate Champions' Group. Further training			from SkillGate and this will be used as a means of delivering future learning and	
efficiency in the	through SkillGate is anticipated to be			development. (Evidence submitted)	
workplace	rolled out in 2024/2025.			do to opiniona (Evidonio dabinitioa)	
				Climate training also referenced in	
	The Climate Team ran a campaign to			paper to SOLACE re: review of climate	
	improve staff knowledge on recycling			structures within Councils – evidence	
	in the workplace. There were 54 views on the StaffHub for the online			available on request.	
	information sheet and physical			Recycling Don'ts Campaign (Evidence	
	information sheets placed at various			submitted)	
	locations.			Ruilding Managara Forum Workshan	
	Motor official systemics			Building Managers Forum Workshop 18.pptx (Evidence submitted)	
	Water efficiency training was delivered at the Building Managers'			10.pptx (Evidence Submitted)	
	Forum – 22 people were present.				
	F35 13 1131 <b>5  </b> F15561111				

		1				
			The Climate Team continue to		Climate Change and Sustainable	
			engage with staff through the Climate		Development Quiz Results (Evidence	
			Champions group sharing knowledge		submitted)	
			of climate change and resource			
			efficiency. A meeting of the Climate			
			Champions was held on 25 January		Climate Champion Minutes (Evidence	
			2024 with presentations shared on		·	
			Environmental New Year's		submitted)	
			Resolutions, The Big Garden Bird			
			Watch and Single Use Plastics. There			
			were 26 people in attendance.			
			The Climate Team ran a Climate			
			Action and Sustainable Development			
			Quiz to improve knowledge on			
			Climate Change with staff and			
			encouraged them to make positive			
			environmental resolutions. 48			
			members of staff took part.			
			membere of star took part.			
IO1 A2 Develop	A2.1 Review and	Completion	Energy Management Action Plan	5	November CLT Paper	This strand of work has been carried
and implement	implement the	RP2	approved by CLT in November 2023.			forward to PIP 2024/2025. The focus will
an action plan to			approved by OET III NOVOIIIBOI 2020.		Building Managers' Forum (18 slides -	be on undertaking EPC audits of priority
support Energy	Management		Energy Management Action Plan		Evidence submitted)	one buildings; analysing the results and
management	Action Plan 2023				Evidence edeminica)	taking forward associated actions to
a.ia.ga.iia	- 2026 in relation		presented to Building Managers at		Energy Management (Staff Intranet	reduce our energy use and promote
	to management		Building Managers' Forum and		,	energy efficiency practices.
	of buildings and		published on Climate Change and		Page)	chargy emolericy practices.
	energy		Sustainable Development StaffHub.			
	consumption in					
	line with Climate		Actions are being progressed to help			
	Change Action		FODC meet its Carbon, Energy and			
	Plan		Water Reduction targets.			
	I Idii		Trailer Headeller tal geter			
	A2.2 Ensure	On-going	Energy Performance involved in	6	Camowen Hydro Project Board met on	This strand has not been carried over to
	facility and	309	Grange Energy retrofit project.		13 February 2024.	the PIP 2024/2025 but this work will be
	building		Grange Energy retrem project.		101 Coldary 2024.	continue within the core work of the
	management		Climate Change Lead and Energy		Crongo Enorgy Potrofit Project Poord	
	decisions are		Performance Officer involved in		Grange Energy Retrofit Project Board	Parks, Estates and Property Service.
	guided by good		Camowen Hydro Project Board.		met on 25 October & 29 November	
	practice energy		Cambridge Frage Frage Board.		2023, 31 January, 28 February & 27	
	management		Climate Change Lead attended		March 2024.	
	approaches,		meetings of Lakeland Forum Project			
	targeting a		Board to promote Passive House		Forum Project Board met on 26 October	
	reduction in		standards in construction and		& 30 November 2023, 30 January 2024,	
	carbon emissions		development.		29 February & 26 March 2024.	
	Carbon Cimbololis		development.			
			Energy Performance Officer		(Minutes of Project Board meetings	
			presented Energy Management		available on request)	
			procented Energy Management		available off request)	

			presentation at two meetings of the Building Managers' Forum.  The Grange Energy Retrofit business case was approved, with the project to move to construction phase in Q1 2024/2025.		Presented at Building Managers Forum meetings on 30 January and 27 February 2024. (Evidence submitted)	
faci buil ma dec guid nee wat	2.3 Ensure cility and ilding anagement cisions are ided by the ed to maximise ater usage iciency	On-going	Delivered a Water Efficiency presentation at Building Managers Forum.  Monthly collection and analysis of water meter readings has been implemented effectively.  The regular analysis of water meter readings identified two major (undetected) leaks. These were subsequently flagged on Concerto by the Energy Performance Officer and repaired, saving around 150m3 of water wastage per month and around £3,000 per six monthly bill.	7	Building Forum (Evidence submitted)  Concerto job: 14843 (Evidence submitted)  Concerto job: 14579 (Evidence submitted)	This strand of work has not been carried over to the PIP 2024/2025 but activity will continue within the Parks, Estates and Property Service.  Monthly collection and analysis of water meter readings has helped reduce the impact of previously undetected leaks. This helped contribute to the Council's 10% reduction in mains water consumption since the 2019/2020 baseline year.
imp data acre to a mor con trac tow red dec	2.4 Develop and prove energy ta collection ross the estate accurately onitor nsumption and ck progress vards energy duction/ carbonisation gets	On-going	Energy Management Dashboard developed  Met with Sustainable NI to begin the process of baselining Scope Three emissions  Work has been carried out to baseline and track FODC's fugitive emissions through refrigerant use.  JotForm collection system used to gather and quantify the carbon saving of staff hybrid working patterns.	8	Energy Management Dashboard in place (Evidence submitted)  Fugitive Emissions Spreadsheet (Evidence submitted)  Hybrid Working Spreadsheet (Evidence submitted)	This strand has not been carried over to PIP 2024/25. The development of the Energy Managers' Management dashboard will allow building managers to more consistently and effectively monitor energy consumption, enabling more effective management decisions to be made.
max exte opp pro ene	2.5 Seek to aximise ternal funding portunities for ojects targeting ergy efficiency provements	On-going	Two potential funding opportunities identified at Omagh Leisure Complex and Grange Office.	9	Grange Office LED grant application (Evidence submitted and proof of meeting available on request)  OLC Pitch LED grant application (Evidence submitted)	This strand of work has not been carried over to PIP 2024/2025 but activity to source external funding will continue as part of the core work of the service.

	A2.6 Continue to facilitate energy audit reports in Priority One and Two buildings using a datadriven approach based on energy performance metrics (kWh/m2)	On-going	Energy Policy Officer completed Level Five Diploma Non-Domestic Energy Assessor. This qualification and accreditation will allow Energy Performance Officer to carry out in- house Energy Performance Certificate assessments.  Four additional Energy Performance Certificate assessments have been carried out on Priority One assets since last reporting period.	10	NDEA Training Procurement Authorisation and Confirmation email. (Evidence submitted)  FODC EPC Register (Evidence submitted)	This strand of work is considered one of three areas of Climate Action priority identified in PIP 2024/2025 to determine the Energy Performance Rating of our estate and to improve energy management and efficiency.  Non-Domestic Energy Assessor training will allow the Energy Performance Officer to carry out Energy Performance Certificate assessments across the estate. This will allow more targeted energy efficiency interventions to be carried out with the help of Simplified Building Energy Model (SBEM).
	A2.7 Implement an Energy Management module on the Learning Management System, to promote a positive energy culture within the organisation	Completion RP2	New suite of Learning Management System (LMS) modules available through SkillGate.  APSE also asked to provide quotation for development of an eLearning module.	11	SkillGate LMS modules (Evidence submitted)  Communications with APSE Energy (Evidence submitted)  Energy Management Module	Introduction of learning module will make staff more aware of their energy usage at work and help contribute to FODC's energy reduction targets.
IO2 A3  Progress the development and implementation of an Anti-Poverty Strategy and Action Plan	A3.1 Establish an Anti-Poverty Strategy Development Group and an Anti-Poverty Network to support the co- production of the plan/s through an evidence led approach	Completion: RP1	Work has progressed towards the development of a Strategy with additional meetings of the working group held up to the end of December 2023 to agree an approach, consider best practice and to develop themes and priorities based on national, regional and local evidence.	3	R:\CW\Community Services\Community Development and Good Relations\Community Development\Anti-Poverty Strategy\APS Meetings Oct Nov	This strand of work has been carried forward to PIP 2024/2025. The focus will be on the adoption of the strategy and establishment of the Anti-Poverty Network, including agreeing a Terms of Reference and developing a Performance Management Framework.
	A3.2 Ensure Anti- Poverty Strategy/Action Plan is informed by engagement	Completion: RP2	Working group members sought input from individuals/clients with lived experience of poverty and provided case studies demonstrating clients' lived experience of poverty, to inform	12	Case studies provided by members can be accessed at:  R:\CW\Community Services\Community Development and Good	This strand of work has been carried forward to PIP 2024/2025. The focus will be on engaging with those with lived experience during the Anti-Poverty Strategy public consultation.

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			statutory and community and voluntary sector organisations in the district, a number of themes have emerged and priorities have been identified in order to tackle poverty. The draft Anti-Poverty Strategy identifies what we will do to mitigate the effects of poverty, whilst working to reduce and prevent poverty.			
	A3.6 Facilitate a process of public consultation	Completion: RP2	The development of the draft Fermanagh and Omagh Anti-Poverty Strategy was delayed due to internal resourcing issues and has not yet been issued for public consultation.	5		This strand of work has been carried forward to PIP 2024/2025.
	A3.7 Launch, manage and commence implementation of Anti-Poverty Strategy and Action Plan	Completion: RP2	The development of the draft Fermanagh and Omagh Anti-Poverty Strategy was delayed due to internal resourcing issues which has in turn impacted on the launch of the strategy.  Work is ongoing to convene the Fermanagh and Omagh Anti-Poverty Network and to develop out the lower-level action plan based on the agreed themes and priorities.	6	While the Strategy and Action Plan were not completed, significant work on anti-poverty actions was progressed in year.	This strand of work has been carried forward to PIP 2024/2025.
IO2 A4 Implement targeted interventions to support the most vulnerable in our society	A4.1 Carry out an evaluation of previous targeted intervention programmes addressing food, fuel and transport poverty symptoms alongside data and evidence review to inform hardship fund priorities and targeted approach	Completion: RP1	Evaluation of previous targeted intervention programmes completed and presented to R&C July 2023 and proposed Cost of Living Support programme for 2023/2024 approved and rolled out from October 2023 to end March 2024. Full evaluation due in 2024/2025 reporting period.  Pending final evaluation, outputs as follows:  Fuel Support: £155,000 allocated to a fuel support programme (delivered by St Vincent de Paul and the Red Cross) supporting up to 775	13	R&C Report July 2023 refers - https://fermanaghomagh.public- minutes.com/#7f17ee5fd308eaa380e5786533d 65013	Significant work has been undertaken in year to ensure that targeted interventions are appropriate to the needs of our residents. Although this strand of work is not being carried forward to PIP 2024/2025, we will continue to evaluate our programmes to identify priorities and ensure efficient and effective use of resources.

households with home heating to the value of approx. £200 each. Food Support: £97,500 allocated towards additional food support within the district. This included £70,000 offered to the 100 primary and second level schools in the FODC area, catering for approximately 22,000 pupils. This initiative attracted a high level of take-up (almost 90 schools). This also included an allocation of £17,500 for the established foodbanks in the district (£10,000), St. Vincent de Paul (£5000) and the Red Cross (£2,500) towards emergency food support for households experiencing immediate food poverty. £10,000 was made also available to South West Age Partnership for a programme of additional food provision for older people, targeting harder to reach older people at risk of food insecurity. Discretionary Support: £33,000 was made available between a number of local support organisations as an additional crisis response for individuals or families finding themselves in financial crisis. Action for Children's Family Support Hubs in Omagh and Fermanagh received £20,000 to support approximately 80 families with grants of up to £250 each. The local independent advice organisations, Community Advice Fermanagh and Omagh Independent Advice Services, received £13,000 between them, to support clients presenting in financial crisis with supermarket vouchers to the value of approximately £50 each for up to 260 clients.

A4.2 Work in partnership w CVS and other statutory stakeholders improve awareness of programmes available to reduce povertone.	er to	Communications delivered to support the Autumn/Winter Cost of Living support and Food Poverty Support programme (WRAP), with support from Corporate Communications Team. Press releases issued relating to the Cost-of-Living Support programme, including specific releases for the school's additional food initiative and the Food Poverty Support programme (WRAP). Ongoing communication to continue through 2024/2025.  Full review of Cost-of-Living area of FODC website undertaken and ongoing updates provided.	14	Details and content of press releases and social media posts issued are available at:  R:\CW\Community Services\Community Development and Good Relations\Community Development\202324 Cost of Living Support - DfC Hardship Funding\COL Comms\Comms activity for PIP Oct 2023 to Mar 2024.  See also: www.fermanaghomagh.com/costofliving	Significant work has been undertaken in year to improve the awareness of programmes available to reduce poverty. This strand of work has been carried over to PIP 2024/2025 and the focus will be on 'researching best practice models, developing a communications plan to reduce the stigma associated with poverty'.
A4.3 Work in partnership we Department for Communities, Community at Voluntary Section and relevant stakeholders develop a Social Supermarket Model that supports the unique characteristic the district	or nd etor to cial	Tender issued and completed. Consortium of six Community and Voluntary Sector organisations appointed to deliver the programme of wraparound and financial support to 140 households experiencing or at risk of food poverty. £45,000 of direct financial support provided. Food Poverty Support programme (WRAP) delivered from November 2023 – March 2024.	15	Evaluation report from the delivery consortium available at:  R:\CW\Community Services\Community Development and Good Relations\Community Development\202324 Food Poverty Support Programme - DfC Social Supermarket Funding\Evaluation	This strand of work has been carried forward to PIP 2024/2025, however, will be subject to funding and will take into consideration the evaluation findings of the WRAP project.
A4.4 Increase opportunities water-based activities for disadvantage residents of the District	for d	Participants involved with water – based activities from disadvantaged area = 11 (13% of all water-based participants).  Further programming planned for Spring 2024.	16	Evidence provided from CW Coordinator	This strand of work has been carried forward to PIP 2024/2025, however, the focus will be on increasing participation in physical activity among targeted groups, including areas of disadvantage.
A4.5 Carry ou evaluation an review of the requirements	d RP1	The review of requirements for Generalist Advice report is complete and recommendations have been included within the new tender for a	17	Review of Advice Services Report available at R:\CW\Community Services\Community Development and Good Relations\Community	This strand of work has been completed and will not be carried forward to PIP 2024/2025. Delivery of advice services will remain a key activity within

	the Generalist Advice contract to inform future delivery		Generalist Advice contract advertised in February 2024.		Development\Advice Provision\2023- 24\Advice Services Review	Community Services. The new Corporate Plan has adopted a corporate measure to report on the number of general advice enquiries in line with demand provided.
IO3 A5 Promote uptake of entrepreneurshi p and business start-up activity	A5.1 Marketing and promotion of the Northern Ireland Business Start Up Programme (NIBSUP) to attract participants up to September 2023	Completion: RP1	Marketing/promotion continued for NIBSUP up to its completion on 30 September 2023.	18	This was completed September 2023, see A5.2 for update.	Programme no longer operational and replaced by the new Go Succeed programmes, delivery of which has carried forward to PIP 2024/2025.
	A5.2 Marketing and promotion of the new Entrepreneurship Support Service (ESS) to participants from October 2023	Completion: RP2	Official Launch held in Belfast City Hall.  NI ESS has been branded as 'Go Succeed'. The regional launch was held on 13 November 2023 in Belfast City Hall and FODC held a local launch on 30 November 2023 in Strule Arts Centre.  FODC carried out local marketing through its Business Newsletter. FODC has also held Drop-in Sessions in the Workhouse, Enniskillen and in the Connect Centre, Omagh. 20 & 29 February, 19 & 21 March, 16 & 24 April 2024.  Go Succeed marketing was also disseminated through NI Business Info i.e. masterclasses and social enterprise boot camp.	19	See Marketing Report saved in R:\RP\Tourism and Economic Development\PIPs\2023_2024\Economic Development\Q3 and Q4 October to March 2024 for marketing.  R:\RP\Tourism and Economic Development\PIPs\2023_2024\Economic Development\Q3 and Q4 Oct to Mar 24	Marketing commenced mid-November following the regional launch of the service. Carried over into PIP 2024/2025.
	A5.3 Continue to deliver participant business plans to support business start-up and the creation of new jobs	On-going	Continued to support the development and completion of Business Plans and work progressed to meet the statutory job creation target of 170 jobs per year.	20	Copy of Oversight Group Report with targets and actuals. Please note actual business plans / action plans not yet verified as final.	Total jobs created 117  A new Go Succeed Programme to support this area of work was due to commence late September / early October, however, did not commence

			Copy of Oversight Group Report with targets and actuals.		R:\RP\Tourism and Economic Development\PIPs\2023_2024\Economi c Development\Q3 and Q4 Oct to Mar 24	until mid-November. A soft approach was taken to initially marketing the service to ensure that all systems were embedded in and allow time to take corrective action. Taking into account Christmas and the late start the programme did not fully commence until early in the new year. Since then, engagement with the programme has been significant with many participants only seeing their diagnostics completed in February and March to allow them to progress to business plan stage. It is expected that these figures will begin to rise sharply in the 2024/2025 period.  As highlighted above this action has been carried over to PIP 2024/2025 Plan.  Further to concerns raised by Councils, DfE met with Councils in February 2024 to discuss the appropriateness of the targets for the new service. We are currently awaiting an outcome of this.
	A5.4 Design and development of an Entrepreneurship Support Service (ESS)	On-going	Service is now developed and designed. Delivery agents appointed, CRM system created and implemented and website designed and launched. Regional launch took place on 13 November 2023 in Belfast City Hall. FODC's local launch took place on 30 November 2023 in Strule Arts Centre.	21	R:\RP\Tourism and Economic Development\PIPs\2023_2024\Economi c Development\Q3 and Q4 Oct to Mar 24	Service will continually be reviewed and monitored for improvement. This has been carried over to the PIP 2024/2025 as a priority.
IO3 A6 Embed the implementation of the new Planning Portal and improve processing times for major and local applications	A6.1 Continue to participate and feed into the portal governance arrangements	On-going	In the reporting timeframe there were nine meetings across three groups.  All meetings attended and FODC position and concerns reflected at meetings.	22	Minutes of meetings	Good progress was made during the reporting year. The Regional Planning Portal has been embedded for both staff and customers.  Project is nearing handover to ICF (Intelligent Client Function led by Belfast CC).  Many of the low-level and functionality issues have been addressed and

					remaining issues have been classified in terms of priority and next steps.  This strand of work has not been carried over to PIP 2024/2025 as the Planning Portal has now been embedded.
A6.2 Conduct a review of internal processes and identify actions to be implemented	On-going	Implementation of options has taken place. During the period there has been a review of resources and budgets.  Key operating procedures have been reviewed, updated and implemented.	23	Evidence available on R Drive with various reports, power point presentation, agent engagement, improvement plan and updated key operating procedures.  R:\RP\Planning\Committee Reports R:\RP\Planning\2023 24 Improvement Project R:\RP\Planning\Administration\Training & Presentations	In depth review was undertaken in September 2023. A number of improvement options have now been implemented.  Overall, planning processes have been streamlined and are more efficient and effective in the context of the new Plan Strategy.  This strand of work has not been carried over to PIP 2024/2025 as review and implementation has taken place.
A6.3 Deliver training on new planning portal to staff and to planning agents	On-going	During this period two training events were undertaken for agents and a further three events for Members. There were also 24 DEA events undertaken and one other stakeholder event undertaken.  All events have been well attended and received excellent feedback.	24	List of events and power points available on R Drive.  R:\RP\Planning\Administration\Training & Presentations  General feedback including emails and letters.	A detailed and ongoing training and capacity building programme across all stakeholders has been embedded. These events have promoted the value of planning and the engagement in the process.  This strand of work has not been carried over to PIP 2024/2025, but training will continue as and when required.
A6.4 Continue to participate and support the Regional Planning Improvement Programme	On-going	All meetings have been attended in this period. There were six in total across all groups.  Five reports agreed at Planning Committee with:  Options agreed: 21 and 19 implemented  Options discounted: Two  Options requiring further work: Four	25	Minutes of meetings  Sensitive information with restricted access - R:\RP\Planning\Improvement Project	All meetings attended with FODC leading on performance and financial sustainability work streams.  There are various actions in progress across four separate work streams in combination with an ambitious local planning improvement programme.  Overall, this work has led to significant performance improvement at a local level.  This strand of work has not been carried over to PIP 2024/2025 as significant progress has been made.

proje man plan appli	nagement of nagement of nagement of nagement	On-going	The validation checklist has been reviewed and updated. In addition, an enhanced and greater resourced (Pre-Application Discussion) PAD service, with an appropriate fee has been agreed with Members and went live on 01 May 2024.	26	Evidence available on request	An ongoing and proactive approach to the management of applications and enforcement cases has been implemented and improved performance.  The implementation of a validation checklist and a greater enhanced PAD service will improve the quality of application submissions and streamline the project management of applications.  This strand of work has not been carried over to PIP 2024/2025.
Establish the new Rural Prog	1 Marketing promotion of new REAP gramme from y 2023	On-going	Marketing has continued throughout the period. This has included developing marketing links with partner organisations to enhance promotion of the REAP Programme.  Promotion has continued through Facebook Posts on average of two per week achieved.  Engagement has continued with the Community Voluntary Sector.  The REAP Team participated in Job Fairs, Funding Fair and Health and Well Being Information along with information session at Omagh Jobs and Benefits Office.	27	See evidence folder on One Drive  REAP Launch Photographs.  REAP Facebook page  https://www.facebook.com/ReapEmploy abilityProgramme  FODC Facebook Page https://www.facebook.com/fermanagho magh/  "R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Marketing\Launch - October 2023"  R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Marketing  "R:\RP\Procurement\1. Quotations\1. Previous Years\2324 RP Quotes\2324 RP Q011 REAP Marketing materials - Re-Issue" 2023.pdf	This strand of work has been carried forward to PIP 2024/2025. The focus will be on engagement rate for social media marketing. Progress has been made with establishing links with Community and Voluntary Groups and local schools.

A7.2 Design and delivery of programme activity	Completion: RP2	Programme delivery has continued throughout reporting period. On commencement of the REAP programme, participant's needs are assessed and the programme adapted as required.  A schedule of training is then implemented to run alongside one-to-one mentoring support for participants.  Registration with OCN NI and training programme developed to enable participants to achieve an OCN NI Level 1 award in Vocational Skills.	28	R Drive link(s)  2324 RFQ RP 008 REAP CSR Training  2324 RFW RP 007 REAP First Aid Training  2324 FRQ RP 006 REAP Forklift Refresher Training  2324 RP Q006 REAP Child Protection training  R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Forms  "R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Forms	This strand of work was been carried forward to PIP 2024/2025. The work will focus on participant recruitment.
A7.3 Conduct evaluation of Participant journeys post completion	Completion: RP2	On-going Each participant is required to carry out evaluations on completion of each training unit. The participant progress is monitored and recorded on tracking sheet on completion of training and on exit from the programme.	29	Programmes\REAP 2023-24\REAP Training"  "R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Training\REAP Evaluation Form (Learning & Development)"  "R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Forms\REAP Participant Scale.docx"  "R:\RP\Tourism and Economic Development\Funded Programmes\REAP 2023-24\REAP Team Meetings\11 April 2024\REAP Participant Tracking sheet.xlsx"	This strand of work has been carried forward to PIP 2024/2025 to ensure participant feedback is captured and programmes tailored.

## **RAG STATUS KEY:**

**GREEN**: Data source in place and data provided with a positive data trend in comparison with available baseline/ as baseline reported.

AMBER: Data is not available in this period or/ data provided indicates some doubt as to the delivery of the objective within the timeline/cost/deliverables identified RED: Data source not in place provided indicates approach is unlikely to deliver objective within the timeline/cost/deliverables identified.

Grey: Significant issues with data availability identified

Data Trend Symbol	Short Term Trends	Overview at end of reporting period 2
Û	Improving on baseline identified at Reporting Period/Year End; or Baseline data and process of data reporting established	60% (30)
=	No Change where baseline was identified at Reporting Period/ Year End	2% (1)
•	Getting Worse at Reporting Period/ Year end	12% (6)
?	Unknown (Data not available, not validated or missing or only emerging)	26% (13)

## Associated Performance Measures updates and analysis

Performance Measures Description	Baseline 2022-2023 (if available) or note Zero Baseline	Reporting Period 1  1 April 2023 – 30 September 2023	Reporting Period 2  1 October 2023 – 31 March 2024	Year-end Trend analysis from baseline (Where applicable)	Cumulative analysis at year end of PIP implementation
% Actions that have a 'green'     RAG status in line with agreed timeframe and process	No baseline available	41 actions: 54% (n=22) - good progress 46% (n=19) - some progress	41 actions: 61% (n=25) - good progress	Û	25/41 actions have been reported at year end reporting 'as good progress'.  This is a 7% improvement from reporting period 1.  Review of Climate Change Action plan to be finalised by September 2024 and work to progress the development of a new Climate Change Action Plan will be taken forward in PIP 2024/2025.
% PMs identified in Climate     Change Action Plan that have     data source in place, baseline     identified and reporting data	No baseline available	No data. Review of CC action plan underway and not yet completed	No data. Review of CC action plan underway and to be completed by September 2024.	?	These two performance measures were not progressed in this financial year as described; however, work is underway to complete the Climate Change and Sustainability Action Plan review by September 2024 in line with PBR and draft Corporate
3. % PMs that are not progressing that have been agreed as Data Development Agendas by Data Team in-house.	No baseline available	This is linked to PM 5. Data to be agreed in line with PBR requirements.	This is linked to PM 5. Data to be agreed in line with PBR requirements.	?	Plan for 2024-2028 priorities. 10 environmental corporate performance measures that all have data sources, baselines and report data have been identified as the key data sets to monitor climate change action for the Council in line with the priorities identified and key statutory requirements. Although this is reporting red, significant work has taken place.
Agreed PBR consultation response	No baseline	Consultation response drafted.	Agreed at Environmental Committee on 4 October 2023.	N/A	Fully Completed in Reporting Period 1.

Baseline position for each of the PBR requirements agreed	N/A	No data for this reporting period as the PBR requirements have not been agreed.	No data for this reporting period as the PBR requirements have not been agreed	?	Outworkings of DAERA's PBR discussions to be incorporated.
W1 % Increase recycling targets     Statutory Indicator	2021/2022 – 47.7%. Target is to increase to 50%	49.5% April – June Q1	47.1%* for Q2 – this is slightly down on the Q1 figure.	?	Figures for Q3 are due from DAERA before end April 2024 and Q4 would be due before end July 2024.
			*Provisional figure.		
			Q3 figure due from DAERA before end April 2024.		
7. W2 Reduced tonnage biodegradable waste to landfill. Statutory Indicator	2022/2023 13,586 Target is to reduce <	3,277 tonnes for Q1 – this is an increase on the figure (3,477) for Q1 in 2022/2023.	3,945* tonnes for Q2 – this is a slight increase on the Q1 figure.	2	Figures for Q3 are due from DAERA before end April 2024 and Q4 would be due before end July 2024.
	13,586		*Provisional figure.		
			Q3 figure due from DAERA before end April 2024.		
W3 Reduction in waste arisings     Statutory Indicator	2022/2023 55,362	14,251 tonnes for Q1 – this is an increase on the figure (14,070) for Q1 of 2022/2023.	14,452* tonnes for Q2 – this is a marginal increase on the Q1 figure.	?	Figures for Q3 are due from DAERA before end April 2024 and Q4 would be due before end July 2024.
			*Provisional figure.		
			Q3 figure due from DAERA before end April 2024.		
9. # of people, schools, and community groups etc. involved	3372	2,149	2,185	1	4,370 people, schools, and community groups etc. involved in environmental activities at year end.
in environmental activities	PM #6 2022/2023 Taking Stock Report		60 school visits reaching 1,833 children.		This is a 30% increase from baseline.
	end of year figure.		Eight community group		
			activities, reaching 157		
	73 school visits to 2872 children		people and 4 public events attended by 51 people.		
	25 community group		Environmental Youth Voice		
	activities and 14		Event was attended by		
	public events to at least 500 people		approximately 50 pupils from four schools.		
			19 from community groups at Best Practice Trip.		
10. # employees and/or elected members who have received	32	0	0	•	Although this has not fully progressed a lot of work has been input into ensuring the service provider of the training is relevant
Climate Change and Sustainable Development Training			Although no accredited training has been rolled out		and bespoke to the needs of the council. Skillgate were
Development Training			the Climate and Sustainable		procured in December 2023 and HR are currently working through the training content with the providers. It is anticipated
			Development Team have rolled out some useful		that training will commence in June 2024. This has been carried
			awareness raising		over into PIP 2024-2025 and will be reported on at the end of

			campaigns which are outlined below:  22 attended water efficiency training through the Building Managers Energy Forum.  54 views for Recycling Don'ts.  48 submissions to Climate Action and Sustainable Development Quiz.  26 in attendance at Climate Champions meeting.		Quarter 1. It is anticipated that staff will be required to complete the training as mandatory.
11. # of people that report improved knowledge post training on specified subject i.e., carbon literacy	0	0	0	?	No progress evidenced for this performance measure.  Development of an agreed evaluation process for training to be undertaken in conjunction with colleagues in Data Science and Intelligence.
12. % Actions that are progressing with a 'green' RAG status in line with agreed timeframe, workplan and process	0	71% (5/7)	86% (6/7)	Û	86% of actions are progressing with a 'green status in line with agreed timeframe, work plan and process at year end.
13. % Reduction in CO2e emissions from FODC built estate	All the performance targets in the Energy Management Policy (and Draft Action Plan) use the baseline emissions values outlined in the 2019/2020 APSE Carbon Baseline Report. 2019/20 CO2e production = 2664 tonnes of CO2e	2192 Tonnes of CO2e.  FODC's carbon baseline report covers all Scope One and Two emissions across the estate.  Total CO2 production in 2022/2023= 2192 Tonnes of CO2e.	2192 Tonnes of CO2e.  FODC's carbon baseline report covers all Scope One and Two emissions across the estate. Total CO2 production in 2022/2023= 2192 Tonnes of CO2e.	<b>↑</b>	17.77% reduction in CO2e from FODC built estate.  2,192 Tonnes of CO2e at year end. This is 472 tonnes of CO2e.
14. Established baseline water consumption. (Data development commitment)	/2020 Total FODC water consumption – 46,096m3	2022/2023 Total water consumption = 43,983m3	2023/2024 Total water consumption = 41,600m3	Û	41,600m3 is 2023-2024 consumption.  A continuing reduction in water consumption has been noted.
15. a. # who attended training on water usage efficiency	0	No data available	22 attended	Û	22 attended training on water usage at year end.
15. b. % reporting improved knowledge	0	No data available	No data available	?	Data gathering not progressed.
16. Monthly % of energy related JotForm returns	<b>47.7%</b> 2022/2023 – 47.7%.	47.8%.	54.8% (Priority 1 = 96%)	Û	7.1% increase on baseline at year end.

	Target is to be over 80% with the focus on Priority 1 buildings				It is noted in Reporting Period 2 priority buildings is 96% energy related JotForm returns.
17. % of funding received through grant funding applied for	0	100% One grant submitted and letter of offer received.	0% Two possible grant applications to be progressed in Q1 2024/2025.	Û	100% of funding received from one application submitted £1,230 in Reporting Period One. Two applications being prepared in Period Two.
18. # of Energy Audits completed	0	One Energy Improvement Feasibility study at Grange Offices completed.	Four EPCs carried out at Strule House, Killyvilly Depot, Gortrush Depot and Enniskillen Townhall.	Û	Five EPC audits have been recorded at year end.
19. % of existing staff completed energy module on Learning Management System that then meet 80% pass mark	0	To be developed in next reporting period.	SkillGate LMS module to be launched in Q1 2024/2025	?	0% of existing staff completed energy module on Learning management System (SkillGate) as it has not yet been launched at year end.
20. % attendance rate of members identified at scheduled meetings	No baseline available.	85% participation	87%	Û	2% increase in attendance rate of members identified at scheduled meetings at year end.  Attendance rate consistent throughout reporting periods with high levels of attendance of members.
21. # Stakeholders engaged in development process	No baseline available.	42 organisations	9 organisations	Û	51 Stakeholders engaged in development process at year end.  These included, but not limited to: Omagh Churches Forum, Fermanagh Churches Forum, Fermanagh and Omagh Disability Advisory Group, MaPS, CYPSP, Fermanagh Family Support Hub, Omagh Family Support Hub, NIAPN, WAOG Poverty Task and Finish Group.
22. Baseline analysis of data and evidence completed	No baseline available.	Information collated	Additional information collated.	N/A	Baseline analysis of data and evidence completed and are available here: R:\CW\Community Services\Community Development and Good Relations\Community Development\Anti-Poverty Strategy\Additional Data Stats Reports
23. # of organisations that contributed to the mapping exercise	No baseline available.	16 organisations - statutory and voluntary.	N/A Completed in RP1	Û	16 organisations contributed to the mapping exercise.
24. % of Anti-Poverty Network partners that agree with priority actions identified in the strategy and action plan post consultation	No baseline available.	N/A in this reporting period.	No data for this reporting period.	?	The development of the draft Fermanagh and Omagh Anti-Poverty Strategy was delayed due to internal resourcing issues and has not yet been issued for internal review or public consultation.  Work is ongoing to convene the Fermanagh and Omagh Anti-Poverty Network and to develop out the action plan based on the agreed themes and priorities.

25. % of actions identified that have an identified support partner lead	No baseline available.	N/A in this reporting period.	No data for this reporting period.	?	Development of action plan carried forward to next reporting period.
26. # Responses to consultation Strategy and Action Plan (including S75 breakdown)	No baseline available.	N/A in this reporting period.	No data for this reporting period.	?	The development of the draft Fermanagh and Omagh Anti- Poverty Strategy was delayed due to internal resourcing issues and has not yet been issued for internal review or public consultation.
27. Anti-Poverty Strategy agreed	No baseline available.	N/A in this reporting period.	No data for this reporting period.	?	The development of the draft Fermanagh and Omagh Anti- Poverty Strategy was delayed due to internal resourcing issues. An advanced draft has been prepared within the timeframe although this has not yet been approved or consulted upon.
28. # of people supported through	16, 947		Total: 25035	<b>⊕</b>	25,035 people supported through the hardship fund.
the hardship fund	Fuel - 1,052 Food - 62 Schools		Fuel – 734 households totalling <b>2,049</b> individuals		This is a percentage increase of 48% from baseline.
	14,000 pupil population		Food:		
	Foodbanks - 1,933 Older Peoples Food Provision – 900		Schools – 86 schools totalling <b>20,182</b> pupil population		
			Older Peoples Food Provision – <b>170</b> people/ 1394 meals provided		
			Red Cross/SVP Food Support: 139 households totalling <b>464</b> individuals		
			CAF/OIAS Discretionary Support: 73 households supported with grocery vouchers totalling <b>161</b> individuals		
			Action for Children Discretionary Support: 150 households supported with grocery vouchers totalling 374 individuals		
			Foodbanks – 2,309 parcels. The four foodbanks supported with COL funding reported 1,635 food parcels distributed in this reporting period. All food parcels distributed cannot be attributed to the one funding stream and instead this		

			figure is reflective of total		
			distribution of food parcels		
			by the foodbanks supported		
			through the hardship fund.		
				<b>N</b> 1/0	
29. Completed evaluation in place			Completed	N/A	Completed
30. Communication plan in place			Completed for 2023/2024	N/A	Completed
30. Communication plan in place			and ongoing.	IN/A	Completed
			and origonity.		
31. # of people supported availing of	0		143 households comprising	4	411 people from 143 households were supported by wraparound
wraparound services			411 individuals.	•	services.
32. # of outward referrals made by	0		807	1	807 outward referrals made by organisation(s) appointed to
organisation(s) appointed to				_	deliver district wide approach to tackling poverty.
deliver District wide approach to					
tackling poverty (i.e. food					
insecurity)					
33. # of participants from the 20%	0		11	1	One partnership with one programme with 11 participants which
most deprived SOAs in the				-	included eight females.
District participating in water-					morauda digini romando.
based activities					
34. Completed evaluation in place			Completed	N/A	Completed
o a compressor o consumer an prosec			The state of the s	1 47.1	3-3-3-4
35. % Engagement Rate by Reach	0	252, 643	Go Succeed Social Media	4	Significant efforts have been made in social media
35. % Engagement Rate by Reach	0	252, 643 GFI Facebook and Instagram	Go Succeed Social Media reach/engagement	Û	Significant efforts have been made in social media marketing, and the data indicates that this activity has
35. % Engagement Rate by Reach	0	· · · · · · · · · · · · · · · · · · ·			marketing, and the data indicates that this activity has
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram	reach/engagement	(Various	
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388	reach/engagement See Social Media	(Various collation	marketing, and the data indicates that this activity has resulted in increased interest.
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link	reach/engagement	(Various collation methods	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link	reach/engagement  See Social Media breakdown report	(Various collation methods used that	marketing, and the data indicates that this activity has resulted in increased interest.
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and	(Various collation methods used that don't	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic	(Various collation methods used that	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20	(Various collation methods used that don't	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic	(Various collation methods used that don't compare at	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4	(Various collation methods used that don't compare at regional	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 =	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
35. % Engagement Rate by Reach	0	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore
	2022-2023	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 =	(Various collation methods used that don't compare at regional and local level)	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore engagement has only been worked out on Link Clicks.
36. # of completed business plans	2022-2023	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks  2,555 / 252,643 * 100 = 1%	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 = 0.2%	(Various collation methods used that don't compare at regional and local	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore engagement has only been worked out on Link Clicks.  The rolling total at year end is 197.
		GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks  2,555 / 252,643 * 100 = 1%	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 = 0.2%	(Various collation methods used that don't compare at regional and local level)	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore engagement has only been worked out on Link Clicks.  The rolling total at year end is 197.  DfE have been advised that the job creation targets for all
36. # of completed business plans	2022-2023	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks  2,555 / 252,643 * 100 = 1%	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 = 0.2%	(Various collation methods used that don't compare at regional and local level)	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore engagement has only been worked out on Link Clicks.  The rolling total at year end is 197.
36. # of completed business plans	2022-2023	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks  2,555 / 252,643 * 100 = 1%	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 = 0.2%  50  147 Business Plans (April	(Various collation methods used that don't compare at regional and local level)	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore engagement has only been worked out on Link Clicks.  The rolling total at year end is 197.  DfE have been advised that the job creation targets for all
36. # of completed business plans	2022-2023	GFI Facebook and Instagram pages there was 250,388 impressions and 2,255 link clicks  2,555 / 252,643 * 100 = 1%	reach/engagement  See Social Media breakdown report  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24  Impressions: 23,333,200 Link Clicks: 41,324  41,324 / 23,333,200 * 100 = 0.2%  50  147 Business Plans (April 2023/September 2023)	(Various collation methods used that don't compare at regional and local level)	marketing, and the data indicates that this activity has resulted in increased interest.  The outside marketing company were unable to provide data on the like, comments and shares and therefore engagement has only been worked out on Link Clicks.  The rolling total at year end is 197.  DfE have been advised that the job creation targets for all Councils was unlikely to be met due to the change in the funding

			49* Business Plans (October 2023/March 2024) Jobs created 29* *Data not validated.  R:\RP\Tourism and Economic Development\PIPs\PIPs\20 23_2024\Economic Development\Q3 and Q4 Oct to Mar 24 Development\Q3 and Q4 Oct to Mar 24		DfE met with Councils in February 2024 to discuss the appropriateness of the targets for the new service.
37. # of jobs promoted through Business Start Up activity (statutory measure – annual target set externally)	2022/23: 186 jobs (NIBSUP). There is a Council derived target of 184 jobs per annum. There is a statutory DfE target of 170 jobs per annum	88 Jobs created against a target of 87 for the period.	29 Jobs created against a target of 35 for the period.	+	The rolling total of number of jobs promoted through Business Start Up Activity at year end is 117 against a target of 204. This is equivalent of 57%.
38. EES launched and operational		No data reported.	EES operational	N/A	Service has now launched and is operational, recruitment has been ongoing.
39. Amount of funding secured towards delivery of ESS	0	Amount not confirmed in this reporting period	£265,748  (£82,181 – FODC  £183,567 - UKSPF)	Û	£265,748  Total amount of funding secured at year end was £265,748 towards delivery of ESS.
40. The average processing time of local planning applications	2022-2023 13.2 weeks Target is 15 weeks	13.4 weeks	Unvalidated stats for end of year 2023/2024 - 13.2* weeks (*Data not validated)	Û	13.2* weeks noted for up to 31 March 2024  *Data not yet validated.
41. Review completed		N/A	Yes	N/A	Completed. Detailed review undertaken in September 2023 of internal process.
a. # of people trained	277 2022/2023 277 individuals	140	300 individuals	Û	440 people were trained at year end which is a 62% increase on the 2022/2023 figures (baseline).
42. b. % that reported improved knowledge	100%	100%	100%	=	At year end 100% reported improved knowledge.
43. The average processing time of major planning applications	2022/23: 64.2 weeks.	28.1 weeks (Validated figures inserted Reporting Period 2)	Unvalidated stats for end of year 2023/2024 - 22.9	Û	End of year *22.9 weeks up to the 31 March 2025.  *Data not yet validated.

	Townst 20 we also		also (assiste asis as		
	Target: 30 weeks		weeks (subject to minor change).		
44. The % of enforcement cases processed within 39 weeks	2021/22: 60.6%. Target: 70% * Note figures not available in 2022- 2023 due to implementation of regional planning portal	Not available – data extraction issues from the new Planning Portal.	No data available.	?	No data available.
45. % Engagement Rate by Reach	No baseline but there is an ambition of at least 1 post per week	Inserted Reporting Period 2.	24%  Reach: 20,900 Interactions: 5,093 62 REAP Posts on Facebook page supported by sharing FODC Posts.	Û	The rolling % engagement rate by reach at year end is 27%.  A total of 76 REAP marketing Facebooks posts at year end which has surpassed the target of one post per week.  The number of posts has increased by 23% from Quarter One to Quarter Two although there has been a decrease in the number of interactions.
46. # programme participants	The programme will start to report data in October 2023 (first reporting period) and the target would be 120 for the 6 month period, 240 for the year and 540 for the two year period	23 Participants engaged	133 Participants engaged	+	The rolling total of 156 programme participants was achieved at year end. This is 82% of the annual target of 190.  The Programme of activity was delayed due to late issue of contract to South West College, with knock-on effect of issue of contract between South West College and FODC.  The target for year one was revised from 240 to 190 due to delayed start of recruitment.
knowledge post training	The programme will start to report data in October 2023 (first reporting period) and the target would be 60% (81 people)	Not applicable in Reporting Period 1.	80 participants completed 177 courses 100% reporting improved knowledge.	<b>t</b>	100% of participants reported improved knowledge post training. This is a 40% increase above the 60% target that is set. Noted 80 people attended, one less than the target set.
48. % participants who progress to further learning or employment on programme completion	The programme will start to report data in October 2023 (first reporting period) and the target would be 40% (54 people)	Not applicable in Reporting Period 1.	13 Participants out of 31 leavers have moved into employment 42% (Programme target 20% of participants moving into employment) A further four participants have moved into Education/Training (13%).	•	55% of participants progressed to further learning or employment on programme completion.

	Although the target total number exiting is 31 compared to a target of 54 this is due to the target group of economically inactive requiring more support over a longer period.	
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